



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND DISABILITY SERVICES ADMINISTRATION
*PO Box 45600 * Olympia, WA 98504-5600*

November 14, 2012

CERTIFIED MAIL
7008 1300 0000 7157 2241

Della Reese Ramirez
Jeffrey Ramirez
Nurses Family Home Care Corp
3910 NE 123rd Ave
Vancouver, WA 98682

AFH License #166800

IDR RESULTS AND REDUCED CIVIL FINE

Dear Mr. Ramirez:

Thank you for participating in the Informal Dispute Resolution (IDR) process on November 13, 2012. During the IDR the violation and enforcement action identified in the Imposition of Civil Fine letter dated July 3, 2012 was addressed. As discussed, the following information was considered:

- All written materials presented by the adult family home;
- All oral statements and explanations offered by adult family home staff;
- Records gathered by the RCS regional staff.

As a result of the IDR, the violation of WAC 388-76-10025 remains. The civil fine amount has been reduced from \$1,000.00 to \$200.00.

Please remit a check for **\$200.00** payable to the Department of Social and Health Services. The check should be sent to:

DSHS Office of Financial Recovery
PO Box 49501
Olympia, WA 98504-9501



If payment has not been received within twenty-eight (28) days after receipt of this notice, interest will begin to accrue on the balance at the rate of one percent (1%) per month.

If you have any questions, please contact Robin Bucknell at (360) 725-2307.

Sincerely,

A handwritten signature in cursive script that reads "Robin Bucknell" followed by a small flourish.

Lori Melchiori, Ph.D.
Assistant Director
Residential Care Services

cc: District Administrator
Field Manager
Enforcement File
Long Term Care Ombudsman
Central File
IDR File
Office of Financial Recovery